

Empowering Leadership At Work (2 Days Program)

Details of the program

Date : 6th – 7th August 2020

Time : 9am – 5pm

Venue : Armada Hotel, Kuala Lumpur

Fee : RM1,500.00



Overview

This course is designed to help you become a successful leader in today's business environment. The Empowering Leadership modules focuses on the various aspects including interpersonal skills required to be a great leader. Most people in supervisory, managerial, or other positions of leadership may have strong job knowledge but are not equally strong in their interpersonal, communication, planning & organizing skills. This is because most people are hired and promoted based on how well they perform the "operational" functions of a position. This course will benefit both new and experienced leaders in concentrating on the necessary skills to fine-tune their relationship-building skills.

The Empowering Leadership program is designed to help Supervisor, Executives and Managers across company reach new levels of success. Both individuals and larger teams can learn cutting-edge management concepts

Create a Buzz in Your Company

Motivate your employees and energize your culture. Your employees gain the abilities that are needed for leading in today's dynamic and global business environment. They begin to learn and practice skills that accelerate the process of transforming managers.

Retain Talent

Retain talent by challenging employees and grooming them for leadership positions. This program specifically helps each employee understand the skills required to be a professional relationship manager

Your employees will demonstrate competencies and skills that can be applied immediately, internally and externally to become a true leader with the company

Learning Outcomes

At the end of this course, you will explore the objectives on how to :

- Understand practical Leadership tools and techniques that can be applied immediately.
- Evaluating current leadership styles and conducting self analysis (Self awareness) how to improve further
- Gain confidence as Leaders to manage subordinates as well as motivating them (inspiring them)
- Master the techniques of getting subordinates to do what you want them to do with excitement
- Ability to engage and connect with people – the vital skill of a leader
- Leadership communications as well as providing constructive feedback to subordinates
- Appreciating & Exercising the elements of Emotional Intelligence (EQ) – Empathic leadership & listening
- Powerful and practical techniques for Self Motivation and finally Self Transformation

Methodology

NLP (Neuro Linguistic Programming) techniques in 'Break the Pattern', 'Anchoring' and 'Reframing' for various purposes, Use of real scenarios or types of leadership dilemmas or situations (Role plays), Empowering engagement by Trainer with Leaders during workshop, Video clips on Leadership & Communications

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Master Trainer

Dr. Harjit S. Sidhu (FCCA, NLP, IHA, Ph.D), has been in the corporate field for the past 16 years (in manufacturing, internet, travel & hospitality (hotel), music and consultancy industry) and in last 15 years, he has consulted and trained on various soft skills programs such as Leadership, Motivational, Lateral Thinking, Coaching & Counseling and NLP related programs to the working adults.

Being a competent & versatile leading trainer in the region as well as an experienced Certified Master Trainer of NLP (Neuro Linguistic Programming), Dr. Harjit shares the experience, techniques and mastery of these tools in order to get the desired results, including individual transformation' via Transformational programs conducted.

Dr. Harjit uses Experiential Learning techniques into his various training workshops to enable participants achieve a higher level of skill, professionalism and competency even in technical programs such as Finance.

Dr. Harjit obtained his Doctorate of Philosophy (**PhD**) in **Hypnotherapy** and an attendee of Tony Robbins's (world's No 1 success coach) —Unleash the Power Within program, and is a **certified NLP Trainer** (American Union of NLP; International Society of Neuro Semantics, USA). He is also a **Certified Hypnotherapist** (CH, USA), **Certified Coaching** (IMPA, USA) and a **Certified trainer with HRDC** (Human Resource Development Council and constantly develops new & unique programs that equips the working individual with powerful tools such as 'Transformational Communication' and others. He has been featured on radio talk shows on BFM 89.9 for various personal development topics. Dr. Harjit are one of few trainers that conducts **transformational programs such as 'Fire-walking', 'Glass-walking', 'Arrow breaking' and others** in Malaysia.

An international trainer, Dr Harjit's knowledge, experience and passion in personal skills development particularly in the science of human behaviour & metaphysics and how it applies to working and business environments allows him to approach the trainings in the most practical and hands-on manner. His programs have been conducted within ASEAN region (Malaysia, Singapore, Brunei, Myanmar, Sri Lanka, Pakistan, Thailand, Vietnam and India). Harjit possesses a unique ability of inspiring individuals, making complex topics and subject matter easy to understand. His clear and interactive style has won him much praises from participants from leading companies in Malaysia.

Course Outline

UNDERSTANDING YOUR SELF: ASSESSMENT AND REFLECTING IT FOR FUTURE IMPROVEMENTS : Doing effectiveness assessment

- Expectations from being a Leader in Company (Competencies and values)
- Your experience (strengths and challenges of yourself); Identifying what can be improved as part of Succession Planning (being ready to be part of Management)
- SWOT analysis: Individual
- Self-aware, self-critical and takes remedial action

Effective LEADERSHIP COMMUNICATIONS with subordinates

- Recognize what effective Leadership communication really is
- Cascading down the Senior Management's Vision and objectives to subordinates
- Engaging with subordinates as vital skill of Leadership
- Consequences of not engaging

(CONNECTING WITH PEOPLE) THE CRUCIAL SKILL OF ENGAGING & PROVIDING FEEDBACK

- Is your current leadership style effective enough towards building the 'engag-eable and approachable leader'?
- Providing effective feedback for subordinates development
- Skills of emphatic listening : Going beyond conventional listening; capable of active listening and open to feedback
- Consequences of 'not engaging' with subordinates
- Seeing the benefits of engagement

MAKING OTHERS PRODUCTIVE : EFFECTIVE COUNSELING SKILLS (Awareness)

- Knowing the real concept of Counseling;
- When and what to prepare for a Counseling session
- Counselor Objectivity and focus
- Using Constructive communication during counseling
- Technique: 'Sandwich' & 'Bridging' technique of counseling

APPRECIATING EMOTIONAL INTELLIGENCE (EQ) as a VITAL LEADERSHIP SKILL

- EQ assessment test: which faculty do we need to improve on as a Leader
- Pillars of EQ as per Danial Goleman model
- Appreciating why EQ is important; Showing the effects of ignoring EQ by Leaders/executives
- Real life situations where Executives exercised good and Bad EQs and their consequences

ENHANCING EMOTIONAL INTELLIGENCE : MANAGING SELF AND OTHERS

- Dealing with stressful situations & people
- EFT (Emotional Freedom Techniques) to relieve stress at will.
- Johari Window and its relevance in Self Development

V.U.C.A LEADERSHIP concept

- V – Volatility (how your Leadership skills should be agile in these volatile times)
- U – Uncertainty (ability to be flexible and face uncertainties in various scenarios and Divisions)
- Realizing how these Volatility and Uncertainty affects organizations, divisions and leadership styles
- C – Complexity of business and operations issues (being agile in these complex times)
- A- Ambiguity (challenges for leaders when lack in clarity) and interpretation of events and actions

MAKING OTHERS PRODUCTIVE 2: ART OF WINNING SUBORDINATES & CONTINUOUS IMPROVEMENT

- Identifying what most Leaders fail to do (expectation from below)
- How do we win the support and loyalty of subordinates?
- How do we motivate them? How do we get subordinates to do what you want them to do; SIGNIFICANCE & CERTAINTY
- Transformational Leadership and how to apply it
- NLP technique: 'Reframing' for Motivation
- How can leaders create environment for continuous improvement

Registration Form

ORGANISATION

CONTACT PERSON

ADDRESS

ENROLLMENT (NO.
OF PAX)

TEL

EMAIL

TERMS AND CONDITIONS

COST FEE

Cost RM1,500 per pax (inclusive of all materials and certifications).

Please pay full amount of RM1,500 per person to secure your place.

The full fee is required with your registration 2 weeks prior to the training. The Fees include lunch, coffee/tea breaks and notes and Certificate of participation.

3 Persons registered are entitled to a 10% discount. Further discount are available for large group

Written Cancellation : Registration cancelled 7 days prior to the event are subject to a RM110.00 service

Charge per pax. There will be no refunds for notice received less than 7 days to the event.

A substitute may be made at anytime at no extra cost.

PAYMENT MODE

All Bank Draft / Local Order / Cheques must be crossed and made payable to:

Quantum Achievers International SDN BHD

BANK TRANSFER

Account Name – Quantum Achievers International Sdn Bhd

Account No – 512-400-500374 (Maybank)

All enquiries must be forwarded to: -

Quantum Achievers International S/B

Suite 7-23, 7th Floor, PV16, 2 Jalan Danau Saujana,

Danau Kota, 53300 Kuala Lumpur

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